William Owen 950 Wisconsin St San Francisco CA 94107

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I chose Sonic Fiber Internet + Phone, over several competitors here in San Francisco, California, including AT&T and Comcast, for two major reasons:

- (1) speed no one could match the 1 Gigabit fiber speed I am now getting on my computers that are connected through Ethernet to Sonic fiber.
- (2) price no one could match the \$40 per month charge of Sonic for both Gigabit fiber speed AND reliable landline telephone service.

As a primary care physician as well as HIV/AIDS specialist, broadband is critical to me so that I can review large images and data files quickly and assist my colleagues in coming to a diagnosis and treatment plan.

Although I am a senior citizen, I am also a foreign language student, studying Portuguese online with a professor who is located in Brazil. Before I signed up with Sonic, my online video lesson with my prior cable Internet provider and a previous instructor was often spotty, breaking apart several times during the hour long lesson. That teacher had just obtained high speed Internet in her home town of Florianpolis, Brazil and was not having any issues with online lessons with her other students, we understood the problem to be clearly on my end.

The telephone service is excellent too, mainly because I was able to jettison my old landline, on which I received 8-12 spam calls every day, so I wouldn't even pick up my landline. Sonic assigned me a new landline phone number, using a brand new San Francisco/Marin overlay area code, and the number of spam calls I receive has dropped nearly to zero.

In an earthquake and fire prone area, such as where we live in Northern California, it is vital to have reliable landline service to notify us in the event of natural disasters or other emergencies. Sonic's landline service, with battery backup, serves that function well.

William Owen